



SCEMD



FEMA

Hurricane Matthew | DR-4286-SC
NEWS RELEASE 020

For Immediate Release

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803-737-8515 | Social: [@SCEMD](#)

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Colleton DRC Opens

COLUMBIA, S.C. (Wednesday, Nov. 2) – A Disaster Recovery Center (DRC) opens in Colleton County on Wednesday at 1 p.m. It will be open weekdays 9 a.m. to 7 p.m., Saturdays 10 a.m. to 6 p.m. and closed Sundays until further notice.

Located at **280 Recreation Lane, Walterboro, SC 29488**, the DRC is staffed by representatives from the State of South Carolina, the Federal Emergency Management Agency (FEMA), the U.S. Small Business Administration and representatives from various state agency and voluntary organizations. Survivors of the storms and floods that came with Hurricane Matthew can expect information on federal disaster assistance programs, guidance on disaster recovery, an explanation of written FEMA correspondence, and help with other disaster-related questions.

FEMA mitigation specialists are available at DRCs to provide literature to survivors on the National Flood Insurance Program (NFIP) and guidance on cost-effective rebuilding and repair techniques to make homes more flood resistant. For more specific NFIP questions, you can call the NFIP Support Call Center by dialing 1-800-621-FEMA (3362) and pressing 2.

DRCs are accessible to people with disabilities. The centers have tools to amplify sound, magnifiers and materials in alternative formats along with video remote interpretation. Sign language interpreters are available upon request at the center.

If possible, you should register with FEMA before visiting the DRC. You can register online at DisasterAssistance.gov or call **800-621-3362** (voice, 711 or video services) or **800-462-7585** (TTY). The toll-free lines are open from 7 a.m. to 10 p.m., seven days a week, until further notice. Multilingual operators are available.

You can find the locations of other DRCs online at DisasterAssistance.gov, at “Quick Links.”

(more)

After registering with FEMA, survivors may also be eligible for low-interest loans from the U.S. Small Business Administration (SBA). SBA offers such loans to businesses of all sizes, private non-profit organizations, homeowners and renters. SBA loans are for uninsured or underinsured disaster losses. SBA advises it is not necessary to wait for an insurance settlement before submitting the loan application.

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All FEMA disaster assistance will be provided without discrimination on the grounds of race, color, sex (including sexual harassment), religion, national origin, age, disability, limited English proficiency, economic status, or retaliation. If you believe your civil rights are being violated, call 800-621-3362 or 800-462-7585(TTY/TDD).

You can receive weather alerts, safety tips and learn about disaster resources by downloading the free FEMA App, available for Apple, Android, and Blackberry mobile devices. Visit fema.gov/mobile-app for more information.

FEMA's mission is to support our citizens and first responders to ensure that as a nation we work together to build, sustain, and improve our capability to prepare for, protect against, respond to, recover from, and mitigate all hazards. Follow us on Twitter at <https://twitter.com/femaregion4> and the FEMA Blog at <http://blog.fema.gov>.

The SBA is the federal government's primary source of money for the long-term rebuilding of disaster-damaged private property. SBA helps businesses of all sizes, private non-profit organizations, homeowners and renters fund repairs or rebuilding efforts and cover the cost of replacing lost or disaster-damaged personal property. These disaster loans cover losses not fully compensated by insurance or other recoveries and do not duplicate benefits of other agencies or organizations. For more information, applicants may contact SBA's Disaster Assistance Customer Service Center by calling 800-659-2955, emailing disastercustomerservice@sba.gov, or visiting SBA's website at www.sba.gov/disaster. Deaf and hard-of-hearing individuals may call 800-877-8339.